**FRANK EBHODAGHE ORIAKHOGBA**

Contact Address: No 7A Lekki Atlantic Garden estate, Ajah. Lagos state

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**PERSONAL DETAILS**

**Date of Birth**: 23rd march, 1992

**Sex:** Male

**Marital status:** Single

**State:** Edo

**Local Govt. Area:**  Esan north east

**Religion:** Christianity

**Nationality:**  Nigerian

**OBJECTIVE:**

To Work and grow with a dynamic and innovative organization striving for excellence at all circumstance, ensuring teamwork and discipline in the bid to improve organizational objectives and to achieve managerial target.

**TECHNICAL SKILLS**

Office 365| Windows| Networking |Ubiquiti | Cambium routers and radio| Cisco| Wireless| DNS|DHCP|TCP/IP|LANs/WANs| Desktop| MS-Office

**TRAININGS ATTENDED**

**National Institute of Information & Technology (NIIT)** 2018

Cisco certified networking associate (CCNA)

**Cambium Network Training and workshop** 2021

**EDUCATION**

**Bachelor’s Degree**, **Statistics/Computer Science (2.2)**

University of Benin, Benin-Nigeria. 2014 -2017.

**PROFESSIONAL EXPERIENCE**

**MEC-LONES ACADEMY** Feb 2021 – Till Date

ICT Teacher/ Network engineer

**Responsibilities:**

* Planning lessons and activities that facilitate student’s acquisition of basic and advanced computer skills.
* Downloading important software updates and maintaining hardware.

**REXIFI NETWORK TECHNOLOGIES** Oct 2021 – April,2022

Network operation center personnel

**Responsibilities:**

* NOC engineers are responsible for carrying out, monitoring operations, servicing server, network and telecommunication equipment in data center.
* We monitor data center infrastructure, severs, and computer networks for issues from a centralized location.

**TIZETI NETWORK LIMITED (Wifi.com.ng)** AUG 2019-October 2021

**EXPRESS-WIFI NETWORK SUPPORT ENGINEER**

* Configuration of routers.
* Excellent communication skills, both verb and writing
* Build rapport and elicit problem details from non-technical or technical customers
* Diagnose and resolve client issues that require in-depth knowledge of the functionality of the product
* Provide first and second level support for problem determination, new installations, and upgrade of devices.
* Manage incidents, respond to request for technical assistance in person, via phone.
* Ensure maintenance and troubleshooting is carried out within agreed SLA.
* Inform Technical Support lead of recurring problems.

**EXCEL SOFTWARE SOLUTION**

Computer Instructor FEB 2011 – JUNE 2013

Responsibilities:

* Set up local network
* Conduct training –needs analysis and design programs to train students in the use of software packages.
* Resolving network connectivity issues
* Maintenance of computer systems.

**REFEREES:**

Available on request